

May 3, 2019

Dear Valued Customer;

We just officially launched our new Support Ticketing System and we think you're really going to like it!

Our goal is not only making it easier to submit support requests to us but for us to also be able to manage your requests in a much more efficient way, ensuring everyone receives our support as quickly as possible. Simply forward your requests to our staff at contactus@millsescrow.com and you will receive an email acknowledging receipt of your email request and providing you with login credentials that will allow you to track the status of your request. We believe that this change will be beneficial in streamlining our current response procedures and ensuring that no request is accidentally overlooked.

We thank you for your continued patronage and are always grateful for any suggestions you may have. Should you have any questions or require any additional information, please feel free to contact our office.

Sincerely,

Rami Abdeljaber President & CEO

